DETECTING AND NOTIFYING ON LINE HATE SPEECH
Towards a Knowledge-based Notice & Action system

Concept - Workshop
3 May 2018, Brussels, EU Parliament

The international workshop organized by RiSSC in the framework of the project eMORE (www.emoreproject.eu), is aimed at promoting a co-ordinated approach to detecting and notifying online hate speech – also through the use of technology.
This is in line with the Code of Conduct, agreed in May 2016, between the Commission and the main IT companies, and afterwards reinforced by the 1st March 2018 Recommendation on measures to effectively tackle illegal content online.

The eMORE project, co-funded by the DG Justice of the European Commission and carried out by a consortium of 11 partners leaded by RiSSC (*Research Center on Security and Crime, Italy*) has been moving in this direction, by creating a knowledge platform (Webapp) for the monitoring and reporting of online hate speech. The data collected and analyzed by the platform are in fact supported by the use of technological tools such as a crawler and a mobile reporting application.

The eMORE team will share with the audience the functioning of the technological tools created within the project, by shedding the light on the potentialities embedded in the Webapp, but also the main challenges encountered in the process of using IT tools to collect data on hate speech for research purposes. This will be the starting point to launch the discussion and collect inputs from the relevant stakeholders attending the workshop, including: representatives of the EC and the IT companies involved in the Code of Conduct exercise, LEAs, research institutes, NGOs, private companies working on AI (Artificial Intelligence), media etc.

The main goals of the workshop will be:
a) Presenting the **IT tools developed within eMORE** and the main outcomes of the project to a targeted audience (see below *b* and *c*)
b) Discussing and better understanding the benefits and possible use of the eMORE tool for the so-called trusted flaggers – including NGOs and Law Enforcement Authorities. The eMORE tool could potentially be used by NGOs and LEAs to directly send the hate speech notices to the IT companies, in a more direct way and with a higher frequency (promotion of a **notice & action system**)
c) Discussing and better understanding the benefits and possible use of the eMORE tool by Law Enforcement Agencies: the Webapp could provide a number of details to **support LEAs in investigating cases** of hate speech and hate crime, both online and offline. The criminological analysis of networks of haters and other elements could also be in support of investigative activities of LEAs (and, in the long run, of prosecutors' activities)
d) Discussing and better understanding the overall benefits for the different stakeholders (including LEAs, national authorities, trusted flaggers etc.), who can further co-operate and jointly analyse the landscape of online hate. This is in view of organizing **a knowledge-based response** and developing more effective **prevention actions**.